

MEDICAL APPLICATION FOR DIAGNOSTIC LABORATORIES

Medirex is a complex of diagnostic laboratories with many different professions, ranging from clinical biochemistry through toxicology and medical genetics to the microbiology of the environment. The company provides comprehensive laboratory diagnostics for a large number of medical facilities, polyclinics and ambulances in Slovakia as well as in Central Europe.



For the analysis of results, it uses top-class equipment and employs qualified professionals who ensure the high-quality evaluation of results. Company laboratories examine samples from 20,000 patients and doctors will be provided with more than 200,000 results each day.

At QBSW, we developed the My Lab application for Medirex to inform patients about the results of the laboratory tests underwent through this company. Thanks to this application, patients get their results and data quickly and easily.

WHAT WAS THE CUSTOMER NEED?

When the patient underwent a laboratory examination with his/her doctor, the results came to the doctor, and the patient had to call the doctor to find out about them. Medirex decided to simplify this process and make the results of the tests directly available to patients. Based on the recommendation from our client, Hotel Lomnica, for which we developed the attractive mobile application

called Lomnica Gallery, Medirex approached us with the request to create a medical application for patients. Thanks to this application, you should be able to see the results of the laboratory tests as well as the status of your requests and also to book appointments for examinations.

WHAT CHALLENGES DID WE FACE WHEN WORKING ON THE PROJECT?

In designing our solution, the greatest challenge was to understand the specific business processes on the client's side as we wanted to design the application and the whole solution so that the patient had easy access to the results and was able to work effectively

with them. At the same time, we needed to make the application attractive and easy to use for the patient. From the client's point of view, it was crucial that the proposed solution could be integrated into the client's existing IT infrastructure.

WHAT WAS THE RESULT OF THE COOPERATION?

The result of the project and cooperation between Medirex and QBSW is a satisfied customer and an innovative solution for patients. Our application accelerates and simplifies access to the results of their laboratory examinations. These are presented in the application in the form of clear graphs and tables, from which the patient will understand what the individual values mean.

Thanks to the application, patients do not have to call their doctor to check if their results have arrived, or to book appointments and write down the dates of examinations. Test results can also be shared with other doctors who use them and find them relevant without having to go to the consulting room.



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